

Attorney Docket No. WIDE-002
Client/Matter No. 85899.0006
VIA FACSIMILE

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

David J. Jilk, Brian L. Kellner, Victor Ganora, Thomas A. Kotsines

Serial No. 10/001,947

Filed: November 14, 2001

For: UNIVERSAL TASK MANAGEMENT SYSTEM,
METHOD AND PRODUCT FOR AUTOMATICALLY
MANAGING REMOTE WORKERS, INCLUDING
AUTOMATICALLY TRAINING THE WORKERS

Art Unit: 2171

Examiner: not yet
assigned

Confirmation No.: 8863

2nd SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

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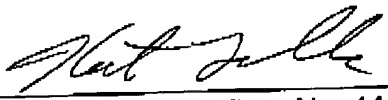
Sir:

Pursuant to 37 C.F.R. § 1.97, the Examiner may wish to consider the references listed on the attached Form PTO/SB/08A. In submitting these references, no representation is made or implied that the references are or are not material to the examination of this application.

This Information Disclosure Statement is filed before mailing of a first Office Action in the above case. Accordingly, no fee is believed due. However, any fee associated herewith may be charged to Deposit Account No. 50-1123.

Respectfully submitted,

8/06/04
Date


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PTO/SB/09a(08/03)

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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Application Number	10/001,947
				Filing Date	November 14, 2001
				First Named Inventor	David J. Jilk et al.
				Art Unit	2171
				Examiner Name	Not yet assigned
Sheet	1	of	1	Attorney Docket No.	WIDE-002

U.S. PATENT DOCUMENTS					
Examiner Initials	Cite No. ¹	Document No. No. - Kind Code ²	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Doc	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		US-6,539,419	03-2003	Beck et al.	
		US-6,453,038	09-2002	McFarlane et al.	
		US-6,049,599	04-2000	McGausland et al.	
		US-9,038,544	03-2000	Machin et al.	
		US-5,644,819	07-1997	Farris et al.	
		US-5,594,791	01-1997	Szlam et al.	
		US-			
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FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Doc	Pages, Columns, Lines Where Relevant Passages or Relevant Figures Appear	T ⁶
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EXAMINER SIGNATURE	DATE CONSIDERED
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EXAMINER: Initials If reference considered, whether or not citation is in conformance with MPEP 809. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹ Applicant's unique citation designation number (optional). ² See Kinda Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language translation is attached.

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